



131 Heartland Blvd · Edgewood, NY 11717 | (877) 728-5550 | GlobalFoodSolutions.co

New Customer Welcome Packet

June 2026

Everything you need to open your account with Global Food Solutions, Inc.

What's inside

- 1. Welcome Letter** — a personal introduction and overview of next steps
- 2. New Customer Setup Form** — your company, billing, shipping, and contacts
- 3. Credit Application** — bank and trade references plus the credit agreement
- 4. ACH Payment Authorization Form** — for paying GFS by bank transfer (optional)
- 5. GFS W-9 (2026)** — our signed W-9 for your records
- 6. Standard Terms and Conditions of Sale** — our standard terms of sale

How to use this packet: complete and return the Setup Form, Credit Application, and ACH form (if paying by ACH), along with a copy of your W-9. We'll review and activate your account within 3–5 business days.



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June 25, 2026

To: New Customer — Accounts / Purchasing Team

Re: Welcome & New Account Setup

Welcome to Global Food Solutions,

Thank you for choosing to work with Global Food Solutions, Inc. This packet contains everything you need to open your account. Please review the enclosed materials and return the completed forms at your convenience.

Enclosed in this packet

1. **New Customer Setup Form** — complete & return — company, billing/shipping, AP and food-safety contacts.
2. **Credit Application** — complete & sign — bank + 3 trade references and a credit agreement.
3. **ACH Payment Authorization Form** — if paying by ACH/EFT; include a voided check.
4. **GFS W-9 (2026)** — our signed W-9 for your records.
5. **Standard Terms and Conditions of Sale** — for your reference.

Next steps: Return the completed Setup Form and Credit Application (plus the ACH form and your W-9, if applicable). We will then complete a brief credit review and activate your account within **3–5 business days**. First orders may require prepayment or COD pending approval. Once active, orders can be placed through Danielle@GlobalFoodSolutions.co or your assigned broker.

Key Account Information

Legal Name	Global Food Solutions, Inc.
Federal Tax ID (EIN)	30-0173056
Remit-To Address	131 Heartland Blvd, Edgewood, NY 11717
Payment Terms	Net 30 (after credit review)
Orders / AR	Danielle@GlobalFoodSolutions.co · AR@GlobalFoodSolutions.co
Primary Contact	Michael Levine, CEO · (631) 332-7754 · Michael.Levine@GlobalFoodSolutions.co

For your security, *please never act on emailed banking changes without verbal confirmation at (877) 728-5550 or (631) 332-7754*. A Certificate of Insurance (COI) and any additional documentation are available on request. We appreciate your business and look forward to a great partnership.

Sincerely,

Michael Levine

Chief Executive Officer · Global Food Solutions, Inc.

GLOBAL FOOD SOLUTIONS, INC.

New Customer Setup Form

131 Heartland Blvd, Edgewood, NY 11717 | (877) 728-5550 | GlobalFoodSolutions.co

Please complete all sections and return to: Michael.Levine@GlobalFoodSolutions.co

COMPANY INFORMATION			
Legal Company Name			
DBA / Trade Name			
Street Address			
City		State	
Zip Code		Country	
Phone		Fax	
Website			
Federal Tax ID (EIN)		Entity Type (LLC, Corp, etc.)	

Please attach a copy of your W-9 with this form.

BILLING / ACCOUNTS PAYABLE			
Billing Address (if different)			
City		State / Zip	
AP Contact Name		AP Title	
AP Phone		AP Email	
Preferred Invoice Method		PO Required? (Y/N)	

Invoice method: Email (preferred), Mail, EDI. If EDI, provide setup details separately.

Requested Payment Terms	
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Standard terms are Net 30. First orders may require prepayment or COD pending credit approval.

SHIP-TO / RECEIVING INFORMATION			
Ship-To Name / Location			
Street Address			
City		State / Zip	
Receiving Contact Name		Receiving Phone	
Receiving Hours		Appointment Required? (Y/N)	
Loading Dock? (Y/N)		Liftgate Required? (Y/N)	
Special Delivery Instructions			

If you have multiple ship-to locations, please copy this section or attach a separate list.

PURCHASING / ORDERING CONTACT			
Buyer / Contact Name		Title	

Phone		Email	
Order Method (Email/Phone/EDI)			

Orders can be placed via email to Danielle@GlobalFoodSolutions.co and/or through your assigned broker.

FOOD SAFETY / RECALL CONTACT (REQUIRED)

24-Hour Contact Name		Title	
Phone (24-Hour)		Email	
Secondary Contact Name		Secondary Phone	

A 24-hour recall contact is required for all food distribution customers per FDA regulations.

TRADE / CREDIT REFERENCES (3 Required)

Reference 1 — Company Name			
Contact Name		Phone	
Email		Account # (if applicable)	
Reference 2 — Company Name			
Contact Name		Phone	
Email		Account # (if applicable)	
Reference 3 — Company Name			
Contact Name		Phone	
Email		Account # (if applicable)	

BANK REFERENCE

Bank Name			
Banker / Contact Name		Phone	
Address			
Account Type (Checking/Savings)		Years with Bank	

AUTHORIZATION

I certify that the information provided above is true and correct. I authorize Global Food Solutions, Inc. to obtain credit and trade reference information as needed.

Printed Name		Title	
Signature		Date	



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CREDIT APPLICATION

Please complete all sections and return with a copy of your W-9 to Michael.Levine@GlobalFoodSolutions.co. Standard terms are Net 30 following credit approval.

1. Applicant / Company Information

Legal Company Name	_____	DBA / Trade Name	_____
Physical Address	_____		
City	_____	State	_____
		ZIP	_____
Phone	_____	Fax	_____
Website	_____	Federal Tax ID (EIN)	_____
Entity Type	_____	State of Incorp.	_____
Year Established	_____	D&B / DUNS	_____

2. Billing / Accounts Payable

Billing Address (if different)	_____		
City	_____	State	_____
		ZIP	_____
AP Contact Name	_____	AP Title	_____
AP Phone	_____	AP Email	_____
Invoice Method	_____	Requested Credit Limit	_____

3. Owner / Principal Officer

Name	_____	Title	_____
Phone	_____	Email	_____

4. Bank Reference

Bank Name	_____	Banker / Contact Name	_____
Bank Address	_____		
Phone	_____	Account Type	_____
Years with Bank	_____	Account #	_____

5. Trade References (3 required)

Reference 1

Company Name _____ Contact Name _____
Phone _____ Email _____ Account # _____

Reference 2

Company Name _____ Contact Name _____
Phone _____ Email _____ Account # _____

Reference 3

Company Name _____ Contact Name _____
Phone _____ Email _____ Account # _____

6. Credit Agreement, Terms & Authorization

In consideration of credit extended by Global Food Solutions, Inc. ("GFS"), the Applicant agrees: (1) to pay all invoices in accordance with GFS's Standard Terms and Conditions of Sale, with standard terms of Net 30 days from invoice date unless otherwise agreed in writing; (2) that past-due balances may incur a late charge of 1.5% per month (18% per annum) or the maximum permitted by law, and that Applicant is responsible for all costs of collection, including reasonable attorneys' fees; (3) that GFS may modify, suspend, or revoke credit terms at its discretion; and (4) to provide current financial statements upon request.

The Applicant certifies that all information provided is true and complete, authorizes GFS to obtain and verify credit, bank, and trade references, and authorizes those references to release such information to GFS. By signing below, the Applicant accepts GFS's Standard Terms and Conditions of Sale provided with this packet.

Authorized Signature _____ Printed Name _____
Title _____ Date _____

7. Personal Guaranty (complete only if requested by GFS)

The undersigned, individually and personally, unconditionally and continuously guarantees payment of all amounts owed by the Applicant to GFS, including late charges and costs of collection, and waives notice of default. This guaranty remains in effect until revoked in writing and acknowledged by GFS.

Guarantor Signature _____ Printed Name _____
Guarantor Home Address _____
City _____ State _____ ZIP _____
Date _____ Phone _____

For GFS Internal Use Only

Credit Limit Approved (\$) _____ Terms _____
D&B / PAYDEX Score _____ Reviewed By _____
Approval Date _____ NetSuite Customer ID _____

GLOBAL FOOD SOLUTIONS, INC.

ACH / EFT Payment Authorization Form

131 Heartland Blvd, Edgewood, NY 11717 | (877) 728-5550 | GlobalFoodSolutions.co

COMPANY INFORMATION

Company Name			
Contact Name		Title	
Phone		Email	
Billing Address			
City		State / Zip	

BANK ACCOUNT INFORMATION

Bank Name			
Bank Address			
City		State / Zip	
Bank Phone			

Account Name (as on account)			
Routing Number (ABA)		Account Number	
Account Type			

Account Type: Checking or Savings. Please attach a voided check or bank letter confirming account details.

PAYMENT TERMS

Please select your preferred payment method:

Payment Method			
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Enter one: ACH/EFT | Check | Wire Transfer

Requested Payment Terms			
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Standard terms are Net 30. Terms are subject to credit approval.

AUTHORIZATION & SIGNATURE

I hereby authorize Global Food Solutions, Inc. to initiate ACH/EFT debit or credit entries to the bank account listed above for payment of invoices per agreed-upon terms. This authorization remains in effect until Global Food Solutions, Inc. receives written notification of cancellation from the undersigned.

I certify that I am an authorized signer on the account referenced above and that the information provided is accurate.

Printed Name		Title	
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Signature		Date	
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Please return completed form with a voided check or bank verification letter to: Michael.Levine@GlobalFoodSolutions.co



Global Food Solutions, Inc.

Standard Terms and Conditions of Sale

Effective Date: January 1, 2026 131 Heartland Blvd, Edgewood, NY 11717 | (877) 728-5550 | GlobalFoodSolutions.co

1. Acceptance

All orders placed with Global Food Solutions, Inc. ("Seller") are subject to these Standard Terms and Conditions of Sale. By placing an order, Buyer accepts these terms in full. Any conflicting terms in Buyer's purchase order are rejected unless expressly agreed to in writing by Seller.

2. Orders

Orders must be submitted via email to the designated Seller contact. All orders are subject to acceptance by Seller and product availability. Seller reserves the right to decline any order in whole or in part.

3. Pricing

Prices are as quoted at the time of order confirmation. Prices are subject to change without notice prior to order acceptance. Unless otherwise agreed in writing, all prices are FOB shipping point.

4. Payment Terms

Standard payment terms are **Net 30** from the date of invoice unless otherwise agreed in writing. First orders may require prepayment, COD, or credit card payment pending completion of credit review. Seller reserves the right to modify credit terms at any time based on account status.

5. Late Payment

Invoices not paid within agreed terms may be subject to a late charge of **1.5% per month** (18% annually) on the outstanding balance, or the maximum rate permitted by applicable law, whichever is less. Buyer shall be responsible for all costs of collection, including reasonable attorney's fees.

6. Credit

Seller may establish and modify credit limits at its sole discretion. Seller reserves the right to require prepayment, suspend shipments, or cancel orders if Buyer's account becomes past due or if Seller determines, in its sole judgment, that Buyer's financial condition is unsatisfactory.

7. Shipping and Delivery

Seller will use commercially reasonable efforts to meet requested delivery dates. Delivery dates are approximate and Seller shall not be liable for delays beyond its control. Risk of loss passes to Buyer upon delivery to the carrier unless otherwise agreed in writing.

8. Receiving and Inspection

Buyer must inspect all goods upon receipt. Any claims for shortages, damage, or discrepancies must be reported to Seller in writing within **48 hours** of delivery. Failure to notify Seller within this period constitutes acceptance of the goods.

9. Returns

No goods may be returned without prior written authorization from Seller. Returns of perishable or temperature-sensitive products will not be accepted. Authorized returns may be subject to a restocking fee.

10. Product Quality and Food Safety

Seller warrants that all products delivered will conform to applicable FDA regulations and all federal, state, and local food safety requirements at the time of shipment. Seller maintains SQF certification. Certificates of Analysis (COA), allergen statements, and nutritional information are available upon request.

11. Recall

In the event of a product recall, Buyer agrees to cooperate fully with Seller's recall procedures, including providing detailed records of product distribution. Buyer must maintain a 24-hour recall contact as required by FDA regulations.

12. Limited Warranty

Seller warrants that products will conform to their applicable specifications at the time of delivery. **THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

13. Limitation of Liability

Seller's liability for any claim arising out of or related to any order shall not exceed the purchase price of the goods giving rise to the claim. **IN NO EVENT SHALL SELLER BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES**, including but not limited to loss of profits, loss of revenue, or loss of business opportunity.

14. Force Majeure

Seller shall not be liable for any failure or delay in performance due to causes beyond its reasonable control, including but not limited to acts of God, natural disasters, pandemics, government actions, supply chain disruptions, transportation delays, labor disputes, or shortages of materials or ingredients.

15. Indemnification

Buyer shall indemnify, defend, and hold harmless Seller, its officers, directors, employees, and agents from and against any and all claims, damages, losses, and expenses arising from Buyer's resale, use, storage, or handling of the products after delivery.

16. Confidentiality

Any pricing, terms, or business information shared between the parties is confidential and shall not be disclosed to any third party without prior written consent.

17. Governing Law

These terms shall be governed by and construed in accordance with the laws of the State of New York, without regard to conflict of laws principles. Any disputes shall be resolved in the courts of Suffolk County, New York.

18. Entire Agreement

These terms, together with any written quotation or order confirmation, constitute the entire agreement between the parties. No amendment or modification shall be effective unless in writing and signed by both parties.

19. Severability

If any provision of these terms is held to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

20. Notices

All notices shall be in writing and directed to:

Global Food Solutions, Inc. 131 Heartland Blvd Edgewood, NY 11717 Attn: Michael Levine, CEO Email: Michael.Levine@GlobalFoodSolutions.co Phone: (631) 332-7754

21. Data Handling and Confidentiality

Information collected from Buyer during account setup and ongoing business — including company, contact, financial, and banking information — is used solely to establish and service Buyer's account, process orders, evaluate credit, and meet legal and tax obligations. Seller treats this information as confidential, does not sell it, and discloses it only to parties necessary to fulfill orders and payments or as required by law. Bank account and payment-routing details are transmitted and stored securely; **Seller will not change banking or wire instructions based on email alone and will verify any such change by phone before processing.**

Acknowledgment of Terms

Placing an order with Global Food Solutions, Inc. constitutes acceptance of these Standard Terms and Conditions of Sale in full. A signature is optional and not required to place orders, but Buyer may sign below to formally acknowledge receipt and acceptance for its records.

Company (Buyer) _____

Authorized Signature _____

Printed Name & Title _____

Date _____

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